

INTRODUCING

Missoula's Utility and Engineering Inspection Hotline

In an effort to streamline our operations and improve customer service, the city of Missoula is proud to announce the launch of the Engineering Inspection Hotline, a new service allowing you to:

- Schedule inspections
- Cancel inspections
- Obtain inspection results

We encourage you to use the hotline to fulfill many of your needs during the inspection scheduling process. You can use the hotline 24 hours a day, 7 days a week, 365 days a year. You will still be able to speak to a Customer Service Representative during normal business hours.



The City of Missoula's
Inspection Hotline is

POWERED BY
Selectron

City of Missoula | Community Planning, Development, and Innovation
435 Ryman Street
Missoula, MT 59802



City of Missoula
DEVELOPMENT SERVICES
(406) 552-6040

**Utility/
Engineering
Inspection Hotline
& SelectText**

FOR INSPECTION SCHEDULING



MULTIPLE CHANNELS TO SCHEDULE INSPECTIONS

Schedule via Phone

1 Find your permit number



City of Missoula
435 Ryman St
Missoula, MT 59802
Business Licensing: (406) 552-6121
Development Services: (406) 552-6630
Inspection Hotline (406) 552-6040

Receipt No: 227464
Receipt Date: 6/11/2020

R E C E I P T

RECORD & PAYER INFORMATION

Record Id: 2020-MSS-EXC-00066
Record Type: Engineering/Utility Excavation/NA/NA
Property Address: 2020-MSS-EXC-00066

Once you're connected to the system, choose one of these prompts:

Press [1]
Schedule an inspection

Press [2]
Cancel or Reschedule an inspection

Press [3]
Obtain inspection results

Press [0]
Speak to department staff (only available during normal business hours)

2 Dial (406) 552-6040

3 Follow the prompts to schedule inspections, obtain results, and much more. If you would like to leave a comment for our inspectors, please use SelectText.

Schedule via SelectText

In addition to being able to call in, you can also complete the process using text messaging. With one word you can begin the inspection process and helpful hints will guide you from there. Simply find your permit information and follow these steps:



TEXT (888) 413-4439
with one of the following

SCHEDULE
To schedule an inspection

CANCEL
To cancel an inspection

RESULTS
To view inspection results

FOLLOW the prompts

INSPECTION CODES

Accessibility	700	Site Inspection
	790	Final Inspection
Fencing	800	Site Inspection
	890	Final Inspection
Grading	900	Site Inspection
	990	Final Inspection
Paving	1000	Site Inspection
	1090	Final Inspection
ROW Const.	1100	Site Inspection
	1190	Final Inspection
ROW Use	1200	Site Inspection
	1290	Final Inspection
Excavation	1300	Traffic Control Inspection
	1310	Worksite Inspection
	1320	Asphalt Prep Inspection
	1330	Asphalt Final Inspection
	1340	Concrete Inspection
Sanitary Sewer	1400	Traffic Control Inspection
	1410	Pipe Inspection
	1420	Asphalt Prep Inspection
	1430	Asphalt Final Inspection
	1440	Concrete Inspection
Storm Sewer	1500	Traffic Control Inspection
	1510	Pipe Inspection
	1520	Asphalt Prep Inspection
	1530	Asphalt Final Inspection
	1540	Concrete Inspection
Water	1600	Traffic Control Inspection
	1610	Pipe Inspection
	1620	Asphalt Prep Inspection
	1630	Asphalt Final Inspection
	1640	Concrete Inspection